



GSP Group Ltd. Warehouse Return Policy (RA)

If you did not purchase your item from GSP Group Ltd or our site and want to return it, please contact the site, dealer or store from which you purchased the item for return policy and authorization.

If you purchased your item from GSP Group Ltd and need return information, please read the following:

Shipment Inspection

- All shipments have been checked twice and packaged with care to insure safe arrival to our customers. However, sometimes packages can become damaged in shipment. Please inspect your shipment promptly and report any shipping damage or shortages to us within 2 (two) days of receipt.
- Save the original shipping carton in case an inspection is necessary by the carrier.

Return Authorization Number

- We must be notified by [email](#) within 30 days of receipt of goods for return or exchange eligibility.
- [Email](#) us for a Return Authorization Number.
- All returned merchandise must be received in undamaged condition.
- Merchandise received at our facility without an RA# clearly marked on the box will not be accepted. Therefore, credit cannot be issued.
- Merchandise with an RA# must be received by us within 15 days of issuance of RA#.
- Any returned or refused delivery of products are subject to any necessary rebuilding of returned item to "as new" condition and may result in a restocking charge of up to 25% of total price.

Return Shipping

- Shipping expenses are not reimbursable on any returned or refused delivery.
- When returning your purchase, please ship it DHL only.
- You must insure the unit for your FULL purchase price plus shipping.
- If the unit is damaged in return transit, we will notify you and you must file a claim with DHL.
- We cannot issue a credit or refund on returned goods received damaged by a carrier. You must settle the claim with the carrier.

Sign Return Policy

If you return your merchandise, you must print and sign a copy of this policy and return it with your merchandise. (If your printer is unavailable, sign a note stating you have read and agree with the return policy.)

I have read and agree to this policy.

(Signature) _____ (Date) _____

For more information please contact us by e-mail info@gsp.pl